



U.S. Consumer Product Safety Commission – Fast Track Recall

Recall Date: October 18, 2018

Recall Number: 19-012

Flushmate® Recalls Flushmate II 501-B Pressure-Assisted Flushing Systems Due to Impact and Laceration Hazards

Recall Summary

Name of Product: Flushmate II 501-B pressure-assisted flushing systems

Hazard: The system can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact and laceration hazards to consumers and property damage.

Remedy: Replace

Consumers should immediately stop using the recalled Flushmate II 501-B systems, turn off the water supply to the unit and flush the toilet to release the internal pressure. Consumers should contact Flushmate to request a free Flushmate replacement unit and installation by a technician.

Consumer Contact:

Flushmate toll-free at 844-621-7538 between 8 a.m. and 10 p.m. ET Monday through Friday and between 8 a.m. and 6:30 p.m. ET Saturday, or online at www.flushmate.com and click on “501-B Recall” in the blue box on the top of the page for more information.

Recall Details

Units: About 1.4 million (in addition, about 17,300 were sold in Canada) (The Series 503 Flushmate III was previously recalled June [2012](#), January [2014](#), and July [2016](#).)

Description:

This recall is for Flushmate II 501-B pressure-assisted flushing systems installed inside toilet tanks that were manufactured from September 3, 1996 through December 7, 2013. The units are rounded oval, black, two-piece vessels made of injection molded plastic. Recalled units have a date code/serial number that is 15 characters long and is located on the label on top of the Flushmate II 501-B unit. The first six numerals of the serial number are the date code. The date code range for units included in this recall in MMDDYY format is 090396 (September 3, 1996) through 120713 (December 7, 2013). The model code is 10 characters long and is located on the same product label. The model code starts with M and ends with F. Units included in this recall were sold individually and installed in toilets manufactured by American Standard, Corona, Crane, Kohler and Mansfield.

Incidents/Injuries: Flushmate has received 1,446 reports in the U.S. and 7 reports in Canada of the units included in this recall bursting, resulting in property damage, totaling about \$710,000, including 23 injury reports with one requiring foot surgery.

Sold At: Home Depot and Lowe's stores, toilet manufacturers, distributors and plumbing contractors nationwide and online at www.grainger.com, www.hdsupply.com, www.homedepot.com and other online retailers from September 1996 through December 2015 for about \$108 for the units without toilets.

Manufacturer: Flushmate, of New Hudson, Mich., a division of Sloan Valve Company

Manufactured in: U.S.

Note: Health Canada's press release is available at: <https://healthycanadians.gc.ca/recall-alert-rappel-avis/hc-sc/2018/67928r-eng.php>

Photos



Flushmate II 501-B pressure-assisted flushing system



Location of label with model and serial numbers

Model and serial numbers from the Flushmate II 501-B label are required for recall verification, registration, and to request a free Flushmate replacement unit



SLOAN Flushmate®
SLOAN RESEARCH DRIVE NEW HUDSON, MICHIGAN 48164 U.S.A.
MADE WITH PRIDE IN THE U.S.A.
1.6 gpf (6 L-pl)

MODEL NO. Mxxxxxxx-F
SERIAL NO. XXXXXX-XXX-XXXX
SERIES NO. 501-B

ATTENTION

- DUE TO THE CORROSIVE NATURE OF TOILET BOWL CLEANING AND DEODORANT BLOCKS, USE OF THESE CHEMICALS WITHIN THE CHINA TANK MAY DAMAGE THE U.S. FLUSHMATE SYSTEM AND VOID WARRANTY. PLEASE REFER TO WARRANTY CARD.

? 1-844-621-7538
<http://www.flushmate.com>

CAUTION: PRESSURE VESSEL
TURN WATER SUPPLY OFF AND
FLUSH UNIT PRIOR TO SERVICING
USE COLD WATER ONLY

Label with model and serial numbers for recalled systems



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers. field_rc_fast_track

Footer

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800