List of Components for 501-A Series*:

1. Lower Supply Group w/Hose BL100504
   (A) Supply Shank with Screen
   (B) Pressure Regulator w/Back Check
   (C) Relief Valve
2. Upper Supply Group BU100505
   (D) Air Inducer
   (E) Vacuum Breaker
3. Name Plate w/Serial Number
4. Flush Valve Cartridge Assembly C-100500
   (F) Actuator w/setscrew
5. Vessel
6. Discharge Extension w/Drain

* Components identified may appear different but are a direct replacement for this series.

The Sloan FLUSHMATE® Flushometer - Tank System provides the highest performance capability available today in the ULF (Ultra-Low Fixture) category. That means it consumes less than 1.6 gallons/6 liters of water per flush. It achieves this remarkable performance by using compressed air inside the tank, which creates a turbo-charged flushing action for effective bowl cleaning. Compared to other types of low consumption water closets, FLUSHMATE® offers many distinct advantages.

Outstanding FLUSHMATE® Features:

- Positive Bowl Extraction (No Double Flushing)
- Stronger Flushing Action Improves Drainline Carry & Leaves Bowl Cleaner
- Large Water Spot for Reduced Housekeeping
- Uses less than 1.6 gallons per flush
- Larger Trapway to Eliminate Stoppages
- Non-Sweating Tank Enclosure
INSTALLATION

The Sloan FLUSHMATE® Flushometer-Tank System Fixture installs in the same manner as other water closets. Please follow the instructions provided by the fixture manufacturer.

Using the gasket, washer and nuts provided with the fixture, assemble the tank to the bowl. Before connecting the supply to the tank, be sure the supply line is flushed clean. Do this by running water from the supply stop into a bucket until water flows clear.

After connecting the supply line to the tank, turn on the water again and check for leaks. You may be required to make adjustments to the actuator for either pushbutton type or trip lever type units. Please follow the instructions provided by the fixture manufacturer.

TROUBLESHOOTING

CONDITION: Water runs on and will not shut off.

A newly installed toilet that does not shut off may be caused by inadequate or low pressure, and is usually the result of an insufficient water supply flow rate into the FLUSHMATE® Vessel. (NOTE: The recommended static pressure range by code is 20 psi to 80 psi).

If sufficient supply pressure has been verified and the toilet continues to run, the following steps may be required:

Step 1. Make sure supply stop is fully open.

Step 2. Check the Supply Shank Screen for any obstruction that would restrict the supply.

Step 3: Check the Actuator adjustment (see Installation Procedure). The linkage rod or push button should not interfere with the flush. On Pushbutton type units, loosen the setscrew on the actuator (See Number 4F on the component list) and rotate the Actuator up or down until proper clearance is obtained (1/8”). For trip lever units, gently lift the actuator rod and observe proper clearance is maintained (approximately 1/8” gap between rod and actuator). See Figure 1.

Step 4. Check the Flush Valve Cartridge Assembly for proper installation. Proceed as follows:
   a) Turn off the water supply and flush the toilet.
   b) Remove the Flush Valve Cartridge Assembly using pliers’ handles as shown in Figure 2. NOTE: You may be required to disconnect the Actuator Linkage Rod to remove the Flush Valve Cartridge Assembly.
   c) Inspect the “O” Rings on the Flush Valve Cartridge and the seating area inside the tank for wear and/or improper seating.

Step 5. Reinstall the Flush Valve Cartridge Assembly.
   First, insert the cartridge into vessel and, while gently pushing down on the Cartridge, turn the Cartridge counterclockwise until you hear an audible click, indicating that the threads are now aligned. Screw Cartridge clockwise into place until two black threads of the Vessel are showing. Next, turn on the water and continue to turn cartridge until the water stops running. Do not over-tighten.
Step 6. If the Tank continues to run on, push down lightly on the Flush Valve Actuator. If the water stops running, it is an indication that the Flush Valve Cartridge requires tightening (clockwise). If water still runs on while pushing down on the Actuator, the Flush Valve Cartridge requires loosening (counter-clockwise).

**NOTE:** Adjust the Flush Valve Cartridge Assembly in quarter- to half-turn increments until the water stops running. Always turn the water supply off for all adjustments. Flush Valve Cartridge turns the water off.

Step 7. If replacement of the Flush Valve Cartridge is necessary, follow the instructions in Step 5.

**TROUBLESHOOTING**

**CONDITION: Weak or Sluggish Flush.** IMPORTANT: Before doing any of the steps below, it is highly recommended that you inspect the metal end-caps for rust and pin holes. If you detect these conditions, it is recommended that your 501-A FLUSHMATE® be replaced with a 501-B Model M-101526-FA for American Standard toilets, or Model M-101526-F for all other FLUSHMATE®-equipped toilets.

**Step 1.** Check the water pressure (20psi - 80psi recommended). If OK, then check the Flush System by removing the Tank Cover and tripping the Actuator. While the unit is flushing, gently raise the Actuator. Water should flow freely and wash away any debris in the supply line and Vessel.

**Step 2.** Check the Air Inducer for sufficient air draw. The Air Inducer is designed to draw air during the refill cycle. To test the Air Inducer, place a small amount of water (2 to 3 drops) in the orifice of the Air Inducer cap and flush the toilet. If the Air Inducer is functioning properly the water will be drawn in. If not, it will need to be cleaned and tested again.

**TO CLEAN AIR INDUCER:** (Figures 3 & 4)
- a) Turn off the water supply and trip the Actuator.
- b) Unscrew the Air Inducer Cap, clean thoroughly and remove any obstructions. Reassemble. (Hand tighten ONLY)
- c) Turn on water supply. Wait for the Vessel to refill (30 to 60 seconds). Repeat Step 2 above. If the Air Inducer does not function properly, replace the Upper Supply Assembly.

**Step 3.** Check the Flush Valve Cartridge for leaks. Turn the water supply off and drain the Vessel by tripping the Actuator and holding it down until completely drained. Next, pour a cup of water onto the Cartridge Housing area as shown in Figure 5. Turn on the water supply. If a leak is detected (a steady flow of bubbles from the center of the Cartridge Area), the Cartridge should be replaced.

**Step 4.** Check Lower Supply. Turn the water off and relieve the Vessel pressure by flushing the toilet. Remove the supply line connection to the shank. Remove any obstruction in the supply shank screen. If necessary, you can use a small brush to gently brush the screen. Reattach the supply line to the supply shank and observe connections to assure no leakage.

**IMPORTANT:** If you are still experiencing a weak or sluggish flush after this point, it is recommended you replace the entire lower supply group.

**Step 5.** Check the following:
1. water line pressure (20 - 80 psi)
2. obstruction in the bowl trapway
3. obstruction in the drain
4. proper drain ventilation

Consult a professional for their recommendations if any of these conditions exist. If the drain and drain vent are clear, and the flush has not been improved, replace the Lower Supply Assembly.
CONDITION: No Flush

*Step 1.* Check the water pressure (20 psi to 80 psi).

*Step 2.* Check the Air Inducer for sufficient air draw. Refer to *Step 2* of “Weak or Sluggish Flush”.

*Step 3.* Review all of *Step 3* and *Step 4* covered in “Weak or Sluggish Flush” Condition.

*Step 4.* Replace the Flush Valve Cartridge. NEVER use lubricant on the “O” Ring (Arrow - Figure 6).

CONDITION: Relief Valve Discharging

This is a sign that the Lower Supply Group (Number 1 from list of components) is not working properly and should be replaced. Follow the procedure outlined below:

**REPLACE PROCEDURE FOR LOWER SUPPLY:**

*Step 1.* Turn the water supply off. Flush the fixture to relieve pressure in the Vessel.

*Step 2.* Disconnect the water supply from the Shank.

*Step 3.* Unscrew the plastic locknut that holds the Shank to the bottom of the China Tank.

*Step 4.* Carefully pull the entire Lower Supply up and out of the Tank.

*Step 5.* Cut the Hose just above the Barbed Fitting (about 1/4” above clamp) on the Lower Supply. Discard old Lower Supply.

*Step 6.* Insert new Lower Supply into Hose and secure with new Hose Clamp.

*Step 7.* Follow *Step 3* above and in reverse to re-connect water and check for leaks.

WINTERIZING

The Sloan FLUSHMATE®, when installed in a summer home, cottage or cabin, can be winterized to allow for periods for non-use especially when the dwelling is subject to frigid conditions. Follow the procedures outlined below.

**NOTE:** A sponge, a pail and adjustable channel locks will be useful.

**Tank Procedure:**

*Step 1.* Turn off the water supply line valve and remove the Toilet Tank Cover.

*Step 2.* Push the Actuator on top of the Vessel to flush and discharge the water.

*Step 3.* Disconnect the supply line coupling nut from the Lower Supply located under the Toilet Tank Housing. **NOTE:** A small amount of water will drip out of the Shank. Be prepared to collect it in a bucket or sponge it up. Remove the Supply Shank and drain the water from the bottom of the china tank into a bucket.

*Step 4.* Push down on the Actuator one more time, then pull it up momentarily to allow air into the Vessel.

**Bowl Procedure:**

After flushing out the Vessel, remove the remaining water from the bowl or add from 1 pint to 1 quart of antifreeze or RV antifreeze to the water remaining in the bowl.

**NOTE:** Refer to fixture manufacturer’s instructions for procedures to winterize bowl.
POINTS TO REMEMBER

• When servicing any component, the water supply should be turned OFF and the Actuator tripped to relieve the pressure in the Vessel.

• The Flush Valve Cartridge Assembly can be removed by inserting the handles of a pair of pliers into the top of the Cartridge and turning counter-clockwise.

• It is normal for less than an inch of water to remain in the bottom of the outside China Tank. The FLUSHMATE® System will automatically recirculate this water with each flush to eliminate any stagnant condition.

• NEVER use corrosive disinfectants, bowl cleaners or deodorant blocks on FLUSHMATE® Products or in the china tank.

• Cold water use only.

The Sloan FLUSHMATE® Flushometer-Tank System has been engineered to provide reliable performance year after year. However, if servicing is ever required, it is recommended that you follow the instructions included in this brochure. If you would like additional information or require technical assistance, write or call us at the address or telephone number below.

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Installation Date ________________________________
Serial Number ________________________________

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