

SEE FLUSHMATE II 501-B RECALL ANNOUNCEMENT 2018

SEE FLUSHMATE III RECALL ANNOUNCEMENTS 2012, 2014, 2016

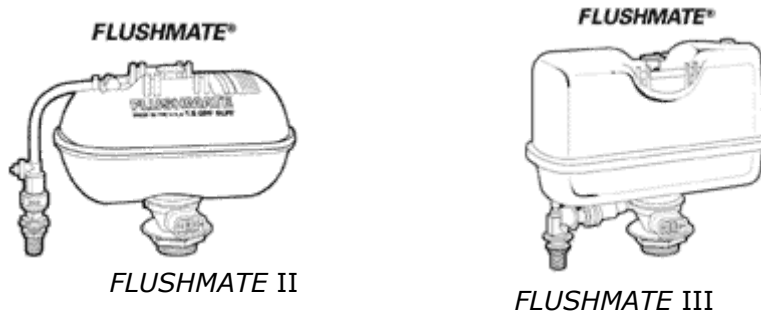
Product Advisory

FLUSHMATE® II and III VESSEL WELD LEAK OR SEPARATION

July 24, 2000

REV. JUNE 30, 2003

If you own a Flushmate unit and it resembles either of the two units shown below and you wish to check the unit's serial number(s) to see if it falls within the affected range, please click on the unit that best resembles your Flushmate unit.



Description of the Problem

- A very small number of Flushmate II and III units have developed a leak at, or separation of, the joint between the upper and lower vessel halves.
- The leak is in the form of a fine stream originating at the flange between the vessel halves, sometimes accompanied by a hissing noise.
- The separation is accompanied by the rapid release of the pressurized water contained in the vessel

Affected Product

- The affected Flushmate II and Flushmate III products were manufactured in limited production runs in 1997 through 1999. If you think that you own either of these units, click on the unit above that best resembles your Flushmate unit.
- The affected Flushmate III products were manufactured between January 1998 and April 1998 and the individual days of May 4, 1998 and May 13, 1998. As a precautionary measure, the limited number of units produced in 1997 will also be removed from service.

Immediate Action to be Taken

Flushmate recommends the replacement of the unit to assure proper function of the unit and avoid damage to the toilet fixture, any collateral damage, or the possibility of personal injury.

- If there is evidence of water leaking from the weld joint, immediately turn off the water supply to the toilet and flush it. Contact Flushmate [Consumer Service](#) or call 1-800-533-3460 for support
- Complete the product serial number inquiry as described below. Replacement of affected product will be coordinated by the Flushmate Consumer Service Department.

Support Provided by FLUSHMATE

- All contacts with Flushmate regarding this advisory should be through [Consumer Service](#) or call 1-800-533-3460.
- Flushmate will provide the replacement Flushmate II or III at no charge.

If you have any questions regarding this notice please call: (800) 533-3450.