Flushmate Expands Recall of Flushmate III Pressure-Assisted Flushing Systems Due to Impact and Laceration Hazards

Recall Summary

Name of Product: Flushmate® III Pressure-Assist Flushing Systems

Hazard: The system can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact and laceration hazards to consumers and property damage.

Remedy: Repair

Consumers should immediately stop using the recalled Flushmate III systems, turn off the water supply to the units, flush the toilet to release the internal pressure and contact the firm to request a free repair kit.

Consumer Contact: Flushmate at (800) 303-5123 between 8 a.m. and 10 p.m. ET Monday through Friday and between 8 a.m. and 6:30 p.m. ET Saturday, or online at www.flushmate.com and click on “Flushmate III Recall” in the black box on the top left of the page for more information.

Recall Details

Units: About 453,000 in the U.S. (in addition, about 12,000 in Canada) (The Series 503 Flushmate III was previously recalled January 2014 and June 2012.)

Description: This recall is for Series 503 Flushmate III Pressure Assist flushing systems installed inside toilet tanks that were manufactured from July 2009 through April 2011. The units are rectangular, black, two-piece vessels made of injection molded plastic. Previously recalled systems were manufactured from October 1997 through June 2009. Recalled units have a date code/serial number that is 16 characters long and is located on the label on the top of the Flushmate III. The first six numerals of the serial number are the date code. The date code range for units included in this recall in MMDDYY format is 070109 (July 1, 2009) through 043011 (April 30, 2011). The date code range for previously recalled systems in MMDDYY format was 101497 (October 14, 1997) through 063009 (June 30, 2009). Units included in this recall were sold individually and installed in toilets manufactured by American Standard, Copperfit, Crane,
Incidents/Injuries: Flushmate has received two reports of the units included in this recall bursting, resulting in property damage, including one report of a minor injury.

Sold at: Home Depot and Lowe’s stores, toilet manufacturers, distributors and plumbing contractors nationwide from 2009 through 2011 for about $108 for the units without toilets.

Manufacturer: Flushmate, of New Hudson, Mich., a division of Sloan Valve Company

Manufactured in: U.S.


Photos

Flushmate® III Pressure-Assist Flushing System

Label with date code and serial number for recalled systems
About U.S. CPSC:
The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than $1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC’s Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @USCPSC or by subscribing to CPSC’s free e-mail newsletters.

CPSC Consumer Information Hotline
Contact us at this toll-free number if you have questions about a recall:
800-638-2772 (TTY 301-595-7054)
Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime
Call to get product safety and other agency information and to report unsafe products.

Media Contact
Please use the phone numbers below for all media requests.
Phone: 301-504-7908
Spanish: 301-504-7800